



PATIENT NEWSLETTER

APRIL 2025 | EDITION TWO

STAFF UPDATES

WELCOME TO THE TEAM

Dr. Raewyn Paku (she/her) joined us a few days ago in April as a vocationally registered GP.

*Ko Whakapunake te maunga
Ko Te Wairoa Hōpūpū Hōnengenenge Matangirau te awa
Ko Takitimu te waka
Ko Ngāti Kahungunu ki Te Wairoa tōku iwi
Nō Te Wairoa ahau
Ko Raewyn Paku tōku ingoa*



Raewyn completed her training at Auckland Medical School before returning to Hawkes Bay Hospital as a junior doctor in 2009. Raewyn has been working locally as a GP for the last 10yrs.

She has a passion for serving high needs populations, improving Māori Health and empowering patients to take control of their own health journey. She and her husband Mane, have four daughters aged between five and thirteen. As a whānau, they love getting outdoors, climbing mountains (but not too high) and have a soft spot for Mahia Beach.

INTRODUCING HEIDI

Meet “Heidi”! It's joining our doctors for an extended trial as we work with Health Hawkes Bay to assess new technologies designed to enabling our doctors to spend more of their time focused on their patients.

Did you know that GP's in Aotearoa spend around a third of their day on administrative tasks associated to patient care?

Using a tool like Heidi will allow Tamatea Medical Centres' doctors to save time, see more patients and spend more time focused on you and what you're saying. Meanwhile, Heidi is helping to organise accurate clinical notes/summaries (to be checked each time by your doctor who is responsible for their clinical notes)!

This email is an advance preview for you, and as we get closer to launch date of using the new software, you can expect more information including being asked for your informed consent to use of the software in your appointment (which you may decline). Rest assured our Clinical Director (Dr Kerryn Lum), all of your doctors and the management team here at Tamatea Medical Centre are working super hard to ensure this tool delivers measurable results while maintaining privacy, data integrity and sovereignty.



LEAVING US

We are also sad to advise that Dr Lauren Chalmers and our Clinical Administrator Agustina Montes will be finishing up with Tamatea Medical Centre at the end of April.

Lauren is returning to the UK for personal reasons.

MEDICAL UPDATES



FLU VACCINE

Tamatea Medical's Flu Clinic is in full swing at present! The clinic started on April 1st and is operating on-site Tuesday, Thursday and Friday this week and next (last day Thursday 17th April). Although open for walk-ins it has been super busy so we'd recommend contacting reception to book a time at admin.tamatea@gpcare.co.nz or calling the number below.

ADMIN UPDATES

EASTER & ANZAC DAY CLOSURES

It's that time of year again! Tamatea Medical Centre will be closed on Good Friday (April 17). Easter Monday (April 21) and Anzac Day (April 25). Urgent care available at City Medical 8am-8pm or for emergencies contact 111 or ED at Hawkes Bay Hospital.

SOCIAL MEDIA

As part of a refresh around our communications strategy we've made the tough decision to transition to a new Facebook page. Links will be updated on our website now.

If you already follow us you'll need to go to this link to follow this new page as we will gradually be decommissioning our old Facebook page!

Keep in touch with everything that's going on at Tamatea Medical Centre on our new Facebook page!

HEALTH 365

Are you registered with Tamatea Medical Centre and Health365? This is our online portal and your gateway to managing appointment online, organising your prescriptions, keeping track of appointment notes and lab results plus so much more.